

FISCAL YEAR 2020

Financial Summary & Community Impact

AGH/HS

Atlantic General Health System Locations

(Outpatient physician offices providing family medicine, internal medicine, general surgery, gynecology, pediatrics, neurology, rheumatology, oncology, endocrinology, gastroenterology, urology and/or pulmonology)

- Berlin
- Ocean City
- Ocean Pines
- Ocean View
- Pocomoke
- Selbyville
- West Fenwick
- West Ocean City



Atlantic ImmediCare Locations

(Providing 7-day-a-week walk-in urgent care services)

- Berlin (Atlantic Health Center)
- Ocean City (Monday-Friday in off season)

Supporting the Local Economy and Our Quality of Life

- More than 930 year-round staff positions for local residents
- Total payroll of more than \$59 million, which is spent in the communities we serve in Delaware, Maryland and Virginia

• A medical staff of 254 includes specialists in:

- Anesthesiology/pain management
- Cardiology
- Dermatology
- Emergency medicine
- Endocrinology
- Family practice
- Gastroenterology
- General surgery
- Gynecology
- Hospitalist services
- Infectious diseases
- Intensivist services
- Internal medicine
- Nephrology
- Neurodevelopmental disabilities
- Neurology
- Nurse practitioner services
- Oncology/hematology
- Ophthalmology
- Orthopedics
- Pediatrics
- Physician assistants
- Psychiatry
- Pulmonology
- Radiology
- Rheumatology
- Urology

Patient Care by the Numbers

Admissions	2,678	Radiology Visits (outpatient)	21,635
Average Length of Stay (days)	4.0	Surgeries (inpatient/outpatient)	5,954
Patient Days of Care	10,771	Physician Visits (AGHS)	115,875
Emergency Visits	31,668	Cardiology/Pulmonary	2,085
Laboratory Visits (outpatient) ...	19,274	EKG/EEG visits (outpatient)	

Community Benefit

Atlantic General Hospital is committed to our community's best health by promoting healthy lifestyles, proper self-management and support for chronic disease and improved health literacy with preventive screenings and health education. Here are summaries of just a few of our efforts during Fiscal Year 2020.

Community Flu Clinics

When we began offering community flu clinics in 2000, our goal was to simply provide increased access to the vaccine. That aim has evolved over the years, as we have introduced efforts to also reach our underserved populations, first responders, and the homeless.

4,369 encounters ... \$65,019 community benefit dollars

Community Benefits

Mission-Driven Health Care

(Health Fairs, Flu Shot Clinics, Speakers Bureau, Free Health Screenings, etc.)

Other

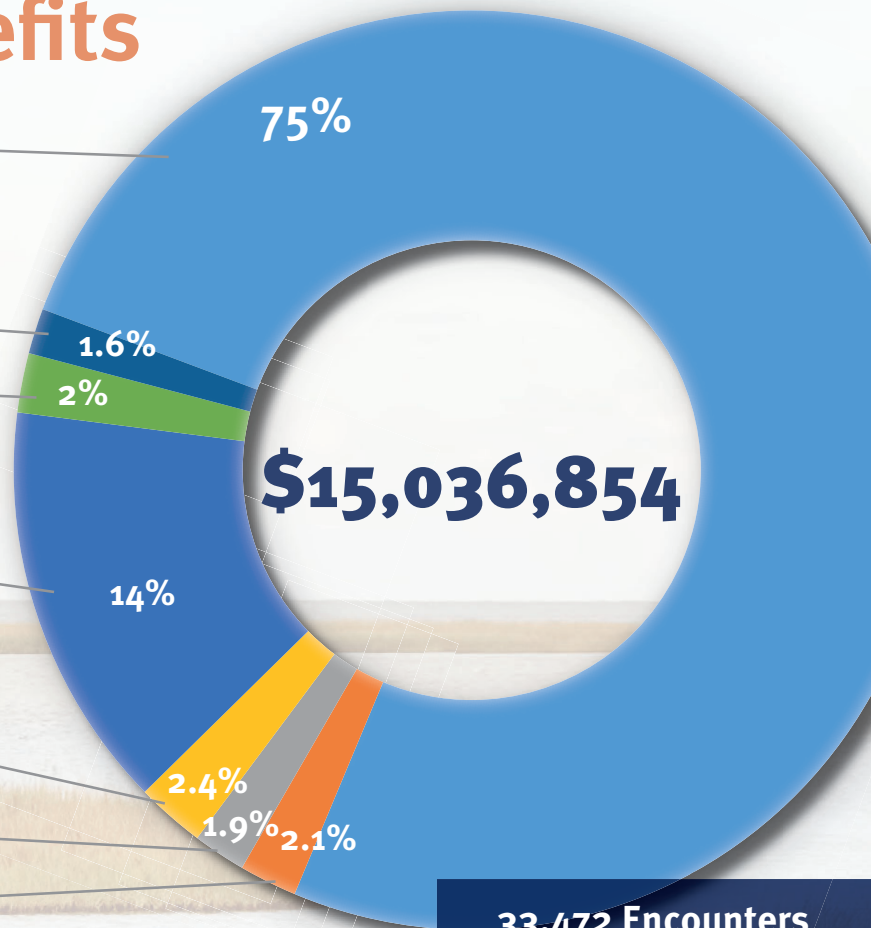
Health Professions Education

Financial Assistance / Charity Care

Medicaid Assessments

Community Needs Services

Community Benefit Operations



\$15,036,854

33,472 Encounters with the Community

Health Education and Services

Provided to the Community Free of Charge or at Reduced Cost

(July 2019 through June 2020)

Highlights

Nutrition Education and Outreach

Proper nutrition is a critical component of wellness and disease management that is often overlooked. Our board certified dietitians have participated in a number of outreach efforts over the last fiscal year, including speaking to community groups, writing articles for the local newspapers, conducting cooking demonstrations and grocery store tours, and supporting the Healthway Drive Community Garden efforts.

3,830 encounters ... \$3,858 community benefit dollars ... 108 staff hours

Diabetes Screenings, Education and Support Groups

In the most recent community health needs assessment, the majority of respondents cited diabetes as a top health concern. In fact, it ranked second in the survey behind cancer. The rates of diabetes and pre-diabetes in Worcester County alone are higher than the state and national averages. To address this epidemic, Atlantic General continues to provide outreach, education and support to those with diabetes and their caregivers, reaching out whenever possible at food banks, shelters, and faith groups in addition to traditional health fairs.

819 encounters ... \$7,469 community benefit dollars