Pricing Transparency

Entrust in us......

In alignment with community needs and feedback, we have developed a comprehensive strategy to ensure that our patient needs are being met, and have established additional procedures and protocols to ensure your satisfaction both pre and post services rendered. "Entrust in us" as we solidify our commitment to our valued patients and community by ensuring transparency and satisfaction from start to finish, including scheduling, financial counseling and full resolution of your balance.

Claxton Hepburn Medical Center is committed to providing full transparency in the pricing for services rendered at any of our campus locations. The organization routinely reviews pricing to ensure that the costs of services are both competitive and affordable.

Service excellence and patient satisfaction are very important to us. We understand that coming to the hospital for care can be an anxious time and that the bills associated with your care can be difficult to understand. We hope the information provided here will be helpful. If you ever have questions about hospital charges, please <u>contact us</u>

Please understand that this information is meant to explain how hospital charges are determined and provide a general idea of prices for the most common inpatient, outpatient, and diagnostic procedures provided by Claxton Hepburn Medical Center locations. The charges listed are average estimated prices for medical procedures and are subject to change.

The amount a patient is responsible for paying varies and is determined by your insurance plan. We encourage you to contact your insurance carrier in order to fully understand your health care coverage, including deductibles and copays.

For participating insurances, Click here

Need to enter hyperlink to our Participating insurance listing

For patients who have little or no health insurance, Claxton Hepburn Medical Center offers a variety of services. <u>Click here to learn more</u>.

Factors Influencing Hospital Charges

Prices reflect not only the cost of a particular item or procedure, but all of the human and facility resources required to provide the care. Among the variables are your health

and acuity needs, the type of procedure you are undergoing, the cost of the technology used in your care, medical supplies and other fixed cost associated with your care..

Finally, price is only one consideration in making decisions about health care and does not equate with quality and outcomes. As you make healthcare decisions for yourself and loved ones, we encourage you to get to know services provided by Claxton Hepburn Medical Center from reviewing information on this website and speaking with the providers who may be involved in your care. Claxton Hepburn Medical Center is proud to recognize the excellence and quality of services provided in our rural area. Our commitment to our patients and their families is second to none. For a comprehensive listing of services provided at our locations, click here.

Estimate Your Out-of-Pocket Costs

At Claxton Hepburn Medical Center, we work hard to provide accurate and personal estimates of your out-of-pocket costs.

Knowing what you're going to be responsible for paying out-of-pocket is essential to planning for your health care. Our online tool lets you create an estimate of your personal out-of-pocket costs for many common procedures and services.

The estimate is not a guarantee of the exact amount you will be responsible for paying. Many things affect your out-of-pocket costs, including what your insurance covers and what co-pays, co-insurance, and deductibles you may owe. Your care will be based on your specific needs. If the services you need change during your treatment, your out-of-pockets costs may change too.

Get Your Personalized Out-of-Pocket Estimate

We provide estimates of out-of-pocket costs in the following ways:

You can contact our Financial Counseling Office at (315)393-3600 and someone will be happy to discuss your services and insurance coverage, as well as the estimated costs associated with the care that you would like to receive.

A direct link to hospital pricing and estimation can be performed by clicking on the link below:

https://www.claxtonhepburn.org/patient-visitors/billing-pricing-information/

Shoppable Services

On this page are the average estimated prices for some of the most common medical procedures performed at Claxton Hepburn Medical Center. These charges are subject to

change. It is important to understand that the figures listed are not what a patient may pay for the services / procedures. The amount you will owe depends on your insurance plan; please contact your insurance company to find out what your financial obligation will be. Be aware that the hospital prices listed do not include physicians' fees, such as the surgeon, anesthesiologist, and radiologist charges. Prices may also vary due to the medical complexity of a specific case.

If you have questions about the charges listed or do not see the procedure listed that you are interested in, please <u>contact us</u>.